Case Management Back-up Teams

Case management back-up teams were created for case managers to have coverage in their areas in the event of their absence. Please use the following steps to activate a team member:

1. Contact the case manager you want to cover your area to ensure they are available.
2. Leave the contact information of the individual covering your area with your health unit or agency.
3. You may leave the contact information of the individual covering your area on your email and/or voice mail.
4. Contact the covering case manager as soon as you return to go over issues that occurred in your absence.
5. Covering case managers should only handle situations that need assistance right away. Reenrollments, recertifications and most bills can wait until the case manager has returned. Assess the situation and if more guidance is needed contact the state RW Program staff.
6. Make your health unit or agency aware of this plan in the event of absences out of your control. In this case, your agency can make arrangements with the covering case manager.

1. Kathy Stenson – UMDHU – Williston
2. LaNaye Nett – UMDHU – Stanley
3. Ashley Vance – UMDH – Watford City

1. Lacey McNichols – FDHU – Minot
2. Connie Bounting – Community Action – Minot
3. Judy Yessilth - Elbowwoods Memorial – New Town

1. Twyla Streibel – GFPH – Grand Forks
2. Deb Quiring – Lake Region District Health Unit – Devils Lake
3. Kristi-Lee Weyrauch – FCPH – Fargo

1. Kristi Lee-Weyrauch – FCPH – Fargo
2. Ashley Reinke – Community Action – Fargo
3. Jean Smith – Richland County Health Department – Wahpeton

1. Jessica Linneman – BBPH – Bismarck
2. Denise Cochran – Custer Health – Mandan
3. Karena Goehner – CVHU – Jamestown

1. Lori Faulhaber – SWDHU – Dickinson
2. Denise Cochran – Custer Health – Mandan
3. Ashley Vance – UMDH – Watford City